

WELCOME TO

The Black Country Family Practice

Newsletter

Winter 2016



Welcome to your winter edition surgery newsletter. May the practice take this opportunity to wish all of our patients a healthy and happy new year.

If you have any ideas or topics you would like to include in any future editions we would welcome your contribution.

Useful Telephone Numbers

Our Surgery Number	0121 521 1555
N.H.S. Direct	111
Sandwell Hospital	0121 553 1831
Russell's Hall Hospital	01384 456111

Practice Web Address

www.bcfp.co.uk

Patient Participation Group

We are next meeting on 16th March 2016 @ 6:15pm. This group is available for any of our patients who would like to join, please ask at our front reception if you would like more information. The patient participation group (PPG) is an opportunity for patients to meet with the staff; these meetings are informative for the patient and also give the patient an opportunity to put forward suggestions and ideas to the practice that may be of benefit. New members are always welcomed.

Practice Staff Update.

We are pleased to announce the appointment of two new G.P posts to the practice. Doctor Miram Vitarana and Doctor Sarah Rishi. The doctors have quickly established themselves and some of you may have already met them.

Congratulations

Apprentice Natalie Wood is now the proud mother of baby boy Tyler

Mother and baby are doing well. Natalie will be returning from her maternity leave to complete her appreteship.



Winter Season.

The cold weather has now arrived and this brings with it problems for the elderly in particular. Please take care in icy conditions, keep yourself warm and make sure you have enough nourishing warm food to combat the cold. The government advice is that all people over the age of sixty five should have a flu vaccination, if you have not already done so it is not too late please book your appointment with the practice nurse. All patients that have an existing condition such as asthma,diabeties, c.o.p.d.etc long with all two, three and four year old children are also advised to get protected as well as pregnant ladies. Please ask at the reception desk for more information if you are unsure whether you are entitled to receive the flu vaccination.

Pregnant Ladies

Pertussis vaccine (whooping Cough)

From week 28 of your pregnancy you should get the whooping cough vaccine from the Practice Nurse, it is important to help protect your baby against whooping cough. You can talk to your Doctor, Midwife, Practice Nurse or Health Visitor for more information or visit the N.H.S. choices website.

Practice Survey

Our annual survey was run between 1st September and 30th September 2015. The practice would like to thank the volunteers from the patient participation group who helped in the running of the survey and all of our patients who took part; as a result of this we had an increased response.



The survey is a valued feed back to the practice and the comments/results were much improved. There will be a full account of the survey results available shortly to be found on our website and a copy will be made available also at the front reception desk. If you would like a copy please ask.

Friends and Family Test.

Could you please find the time to fill in the questionnaires for this survey, you will find the forms and box on our front reception desk.

Patient d.n.a.'s (Did not Attend)

During the month of December there were 184 G.P appointments and 248 Practice Nurse Appointments booked but not attended. Could we please ask that you notify the surgery as soon as you can if you are unable to attend an appointment.

